



# Mobile terms and conditions

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## Text Messages

By providing your phone number and signature on the portion of the Patient Consent form titled Consent to receive Phone Calls and Text Messages, you agree that Dermatologists of Central States (“DOCS”) and its partner practices may contact you via phone call or text message using pre-recorded/artificial voice messages, an automated telephone dialing system, or other automated means.

You understand that such messages may contain marketing information, alerts, information regarding appointments, specials, events and general information about our treatment and products, and/or your protected health information (“PHI”) and that you do not have to agree to receive these types of calls or text messages as a condition of receiving products or services from DOCS.

**Note:** Text messages are not encrypted and are not sent securely, and, accordingly, could result in the disclosure of your personal information, including PHI, to third parties. Do not reply to text messages with any information other than the information that is specifically requested by the text, such as confirming an appointment, as DOCS cannot guarantee the security or confidentiality of information sent via text messaging.

## Instructions specific to DOCS program for alerts, recalls, appointment reminders, general healthcare information, and event messages you may receive from 73602

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### Opting Out

You may reply **STOP** to 73602 to opt-out or cancel SMS service. You will receive a confirmation text confirming your choice to opt-out. You can also opt out by sending an email to [opt\\_out@docsdermgroup.com](mailto:opt_out@docsdermgroup.com) or by calling 1-888-441-DOCS.

### Customer Care

Text **HELP** to 73602 for a help message. You can also send an email to [sfalert@docsdermgroup.com](mailto:sfalert@docsdermgroup.com) or call 1-888-441-DOCS for further assistance.



## Carrier Information - Supported carriers are:<sup>1</sup>

AT&T	EpicTouch	Pine Belt Wireless
ACS Wireless	GCI Communications	Pine Cellular
Advantage Cellular (DTC Wireless)	Golden State	Pioneer
Appalachian Wireless	Google Voice	Plateau
Atlantic Tele-Network International (ATN)	Hawkeye (Chat Mobility)	Revol Wireless
Bandwidth	Hawkeye (NW Missouri Cellular)	RINA
Bluegrass Cellular	i Wireless (IOWA Wireless)	SI Wireless/Mobile Nation
Boost	Illinois Valley Cellular	SouthernLinc
Buffalo Wireless	Immix (Keystone Wireless / PC Management)	Sprint
CableVision	Inland Cellular	SRT Wireless
Carolina West Wireless	Leaco	Thumb Cellular
Cellcom	MetroPCS	T-Mobile® <sup>1</sup>
Cellular One of East Central Illinois	Mobi PCS (Coral Wireless LLC)	U.S. Cellular
Chariton Valley Cellular	Mosaic	Union Wireless
Copper Valley	MTA Communications	United
Cricket	MTPCS / Cellular One (Cellone Nation)	Verizon Wireless
Cross (dba Sprocket)	Nemont/Sagebrush.	Viaero Wireless
C-Spire Wireless (formerly Cellsouth)	Nex-Tech Wireless	Virgin Mobile
Duet IP	Panhandle Telecommunications	West Central Wireless
Element Mobile	Peoples Wireless	

At DOCS we take privacy seriously. Please visit <https://docsdermgroup.com/notice-of-privacy-practices.pdf> to review our privacy policy.

As always, message and data rates may apply for any messages sent or received. Message frequency varies.

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<sup>1</sup> T-Mobile® is not liable for delayed or undelivered messages.